

# Consolidated Intranet - Workplace Integration Portal

Revision: 1.2

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## 1.

**Warning:**

Due to certain client confidentiality requirements we may not be able to mention them, or provide specific information about techniques used.

## 2. Project Overview

Our client desired a platform to facilitate integration of communication and business operations. To achieve this, we participated in the definition of a consolidated Intranet Strategy. This endeavor identified the following objectives:

- Standardize and achieve a consistent look and feel for the organization's intranet
- Reduce duplicate information published across the intranet
- Create standard processes for the work done on the intranet
- Establish a technical framework that will support these objectives and be positioned to support future requirements

## 3. Solution

To support these objectives, we were a key participant in discovery activities that followed with selection and deployment of a business-to-employee workplace integration portal.

During this endeavor we:

- Conducted requirements sessions with focus groups throughout the organization.
- Assisted in developing a business case.
- Conducted an Infrastructure Assessment to discern assets to leverage.
- Led the selection process, assembling a team to identify and prioritize criteria.
- Conducted a "proof of concept", which consisted of exercising anticipated scenarios through chosen vendor's products.
- Organized a final recommendation based on proof of concept results.
- Assisted in procurement of Hardware, Software and Services.
- Participated in installation, configuration of chosen software.
- Identified targets for iterative deployments.
- Determined requirements for each target area.
- Developed, configured components.
- Conducted knowledge-transfer sessions.
- Conducted Load and Stress Tests
- Produced and tested a Disaster-Recovery Plan.

Portal Vendors Evaluated:

- IBM Websphere Portal
- PeopleSoft Portal
- Plumtree - chosen vendor.